



Deck Workmanship Warranty

Warranty Period: One (1) Year from the date of completion of the deck project.

Coverage: This warranty covers workmanship defects related to your deck's installation. RC Pro Solutions will repair or replace, at its discretion, any components of the deck that fail due to faulty workmanship. This includes, but is not limited to:

- **Structural Integrity:** This includes the proper installation of the deck frame, beams, joists, posts, and footings to ensure the deck's structural stability and safety.
- **Fasteners and Connections:** This covers the proper installation of all screws, nails, bolts, and other hardware used to connect the deck components. It ensures that all connections are secure and will not loosen over time.
- **Decking and Railing Installation:** This includes properly installing deck boards, railing posts, rails, balusters, and any other components that make up the deck surface and railing system. It ensures that these components are installed level, straight, and with proper spacing.
- **Stair Construction:** This covers the proper construction and installation of stairs, ensuring they are safe, stable, and meet all building codes. This includes properly installing stringers, treads, risers, and handrails.
- **Flashing and Waterproofing:** This includes properly installing flashing and other waterproofing materials to prevent water damage to the deck structure and the home.

Exclusions: This warranty does not cover:

- **Material Defects:** Any defects in the decking materials, such as warping, cracking, splitting, rotting, or discoloration, are covered by the manufacturer's warranty, not this workmanship warranty.
- **Natural Wear and Tear:** This warranty does not cover normal wear and tear on the deck, including fading, scratches, or damage caused by weather, foot traffic, or furniture.
- **Improper Maintenance:** Failure to properly maintain the deck, as outlined in the care and maintenance instructions provided by RC Pro Solutions or the material manufacturer, will void this warranty.
- **Alterations or Modifications:** Any alterations or modifications made to the deck after installation by anyone other than RC Pro Solutions will void this warranty.
- **Acts of God:** This warranty does not cover damage caused by events outside of RC Pro Solutions' control, such as hurricanes, tornadoes, earthquakes, floods, or fires.

- **Pre-existing Conditions:** This warranty does not cover any damage or defects caused by pre-existing conditions on the property, such as soil instability or drainage issues.

Disclaimer: This warranty is in lieu of all other warranties, expressed or implied, including any warranty of merchantability or fitness for a particular purpose. RC Pro Solutions' liability under this warranty is limited to repairing or replacing defective components as described above. RC Pro Solutions shall not be liable for any incidental, consequential, or special damages arising out of or in connection with the use or performance of the deck.

Making a Warranty Claim:

To make a warranty claim, please contact RC Pro Solutions at **678-559-9990** or info@rcpro.net within **90 Days** of discovering the issue. Please provide a detailed description of the problem and include any photos that may be helpful. We will investigate your claim to determine if the integrity of your deck is in question.

By having RC Pro Solutions build or otherwise work on your deck, you agree to the terms of this warranty.

Thank you for choosing RC Pro Solutions for your project!