



Five-Year Limited Retaining Wall Warranty

RC Pro Solutions guarantees that our retaining walls be free from defects in materials and workmanship for a period of **[Five Years]** from the date of installation. This warranty covers the following:

- **Materials:** All products used to construct your retaining wall will be high-quality products appropriate to the requirements of the project. This includes wall blocks, wood timbers, cap stones, base and backfill material, and any other materials used in the installation process.
- **Workmanship:** Installations will be performed by our qualified professionals and per industry best standards and practices. **(2018 International Code)**
- **Repair or Replacement:** If a major Settling or Bulging event occurs within five years of the completion date due to defective materials or workmanship, RC Pro Solutions will investigate the area or areas of concern to determine the cause of the problem. This will be carried out at no charge to the homeowner. The contractor will have the right to choose between repair or replacement of the problem area.

What is Not Covered:

- **Normal Wear and Tear:** Over time, retaining walls may experience some settling, cracking, or fading. This is considered normal wear and tear **and this does not compromise the wall's integrity.**
- **Acts of God:** Damage caused by natural disasters such as - but not limited to - floods, earthquakes, or tornadoes.
- **Improper Drainage:** Wall failure due to improper drainage conditions on your property. Our walls include drainpipe and aggregate, but this does not extend beyond the wall unless otherwise contracted.
- **Altering Areas near the Wall:** That will allow water run-off and erosion to undermine the Wall **(excessive water behind the wall or in front of the wall will compromise the integrity of the wall).** Also, **(Tree Roots)** that cause **(Lifting or Bulging)** are not covered under warranty.
- **Vandalism or Misuse:** Damage caused by vandalism or misuse **(excessive weight)** on or behind the retaining wall.

- **Work Performed by Others:** If someone other than RC Pro Solutions makes any repairs to the retaining wall without our prior written consent, this warranty may be considered be void.

Making a Warranty Claim:

To make a warranty claim, please contact RC Pro Solutions at **678-559-9990** or info@rcpro.net within **90 Days** of discovering the issue. Please provide a detailed description of the problem and include any photos that may be helpful. We will investigate your claim to determine if the integrity of your wall is in question.

By having RC Pro Solutions install your retaining wall, you agree to the terms of this warranty. Thank you for choosing RC Pro Solutions for your project!

Client Signature_____ **Date**_____.

Contractor Signature_____ **Date**_____.