



## Two-Year Limited Warranty for Paver and Concrete Patios

**RC Pro Solutions** stands behind the quality of our workmanship and materials. We offer this limited warranty to provide peace of mind for your new patio investment.

### Warranty Coverage:

- **Workmanship:** We guarantee our installation workmanship for two years from the date of project completion. This covers issues such as sinking or unevenness of pavers or concrete slabs, Loose or shifting pavers, and improperly installed drainage leading to pooling water
- **Materials:** This includes pavers and concrete materials we provide against defects for two years from the date of installation.
- **Major Cracking in concrete:** This would be considered 1/8 of an inch or larger and or 30% of the length of the expansion joint. We would assess the integrity of the patio and determine the best way to address the issue.

### Exclusions:

- Damage caused by accidents, abuse, misuse, or neglect.
- Damage caused by natural disasters (e.g., earthquakes, floods, fallen trees, or erosion).
- Normal wear and tear, including minor settling or fading of pavers due to weathering.
- Changes in the patio's appearance caused by the growth of vegetation, tree roots or stains from spills.
- Repairs or alterations made by anyone other than RC Pro Solutions.

**Making a Warranty Claim:**

To make a warranty claim, please contact RC Pro Solutions at (678-559-9990) or [info@rcpro.net](mailto:info@rcpro.net) within **90 Days** of discovering the issue. Please provide a detailed description of the problem and include any photos that may be helpful. We will investigate your claim and determine the next steps.

**By having RC Pro Solutions install your patio or walkway, you agree to the terms of this warranty.**

**Thank you for choosing RC Pro Solutions for your project!**

**Client Signature**\_\_\_\_\_ **Date**\_\_\_\_\_.

**Contractor Signature**\_\_\_\_\_ **Date**\_\_\_\_\_.