

## Five-Year Limited Retaining Wall Warranty

RC Pro Solutions warrants that our retaining walls be free from defects in materials and workmanship for a period of **[Five Years]** from the date of installation. This warranty covers the following:

- **Materials:** We warrant that all materials used to construct your retaining wall will be high-quality Concrete products. This includes wall blocks, caps, base material, and any other materials used in the installation process.
- **Workmanship:** We warrant that our installation will be performed by our qualified professionals and per industry best standards and practices. **(2018 International Code)**
- **Repair or Replace:** If a major Settling or Bulging occurs, which is the subject of your notice, within five years of the completion date due to defective materials or workmanship. The area or areas of concern will be investigated by RC Pro Solutions to determine the cause of the problem. This will be carried out at no charge to the homeowner. The contractor will have the right to choose between repair or replacement of the problem area.

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### What is Not Covered:

This warranty does not cover the following:

- **Normal Wear and Tear:** Over time, retaining walls may experience some settling, cracking, or fading **(this does not compromise the wall's integrity)**. This is considered normal wear and tear and is not covered under warranty.
- **Acts of God:** Damage caused by natural disasters such as floods, earthquakes, or tornadoes is not covered under warranty.
- **Settling:** The retaining wall may settle slightly in the first few years after installation. This is typically minor and does not affect the wall's structural integrity. We will monitor the settling and address any concerns you may have.
- **Improper Drainage:** If the retaining wall fails due to improper drainage conditions on your property, this is not covered under warranty.

- **Altering Areas near the Wall:** That will allow water run-off and erosion to undermine the Wall (**excessive water behind the wall or in front of the wall will compromise the integrity of the wall**). Also, (**Tree Roots**) that cause (**Lifting or Bulging**) are not covered under warranty.
- **Vandalism or Misuse:** Damage caused by vandalism or misuse (**excessive weight**) on or behind the retaining wall is not covered under warranty.
- **Work Performed by Others:** If someone other than RC Pro Solutions makes any repairs to the retaining wall without our prior written consent, this warranty will be void.

#### **Making a Warranty Claim:**

To make a warranty claim, please get in touch with RC Pro Solutions at 678-559-9990 or [info@rcpro.net](mailto:info@rcpro.net) within **90 Days** of discovering the issue. Please provide a detailed description of the problem and include any photos that may be helpful. We will look into your claim to determine if the integrity of your wall is in question.

**By having RC Pro Solutions install your driveway, you agree to the terms of this warranty.**

**Thank you for choosing RC Pro Solutions for your driveway project!**