

## Two-Year Limited Warranty for Paver and Concrete Patios

RC Pro Solutions stands behind the quality of our workmanship and materials. We offer this limited warranty to provide peace of mind for your new patio investment.

### Your Satisfaction is Our Priority

#### Warranty Coverage:

- **Workmanship:** We warranty our installation workmanship for two years from the date of project completion. This covers issues such as:
  - *Settling or unevenness of pavers or concrete slabs*
  - *Loose or shifting pavers*
  - *Improper drainage leading to pooling water*
- **Materials:** We warranty the pavers and concrete materials we provide against defects for two years from the date of project completion. This covers issues such as:
  - **Pavers:** *Cracking or chipping of pavers due to manufacturing defects*
  - **Significant fading or discoloration of pavers (beyond normal weathering)**
- **Concrete Patios: (Such as Major Cracking)** This would be considered 1/8 of an inch or larger and or 30% of the length of the expansion joint. We would assess the integrity of the patio and determine the best way to address the issue.
- **Repair or Replace:** If major Cracking occurs in the concrete within two years of the completion date due to defective materials or workmanship, or major issues with the Paver Patio such as sinking, settling, or loose pavers are the area of concern will be repaired or replaced. This will be carried out at no charge to the homeowner. The contractor will have the right to choose between repair or replacement of the fractured aggregate or pavers.

#### Exclusions:

This warranty does not cover:

- Damage caused by accidents, abuse, misuse, or neglect.
- Damage caused by natural disasters (e.g., earthquakes, floods, fallen trees, or erosion).
- Normal wear and tear, including minor settling or fading of pavers due to weathering.
- Changes in the patio's appearance caused by the growth of vegetation, tree roots or stains from spills.
- Repairs or alterations made by anyone other than RC Pro Solutions.

#### Warranty Service:

If you experience a problem covered by this warranty, please get in touch with us immediately at 678-559-9990 or info@rcpro.net. We will promptly assess the issue and, if warranted, repair or replace the affected materials or workmanship at no cost to you.

**Additional Notes:**

- This warranty is non-transferable and applies only to the original purchaser of the patio.